

DHA 2024 Census Action Plan



Objectives



Contribute

Streamline our processes

- Provide opportunities for staff involvement in improving ways of working in DHA for improved member and employee experience
- Review delegation and decision-making mechanisms to ensure they are fit for purpose and remove unnecessary administration



Grow

Enhance learning & development

- Implement a Learning and Development strategy to develop the skills and capabilities required by our managers and staff, both now and into the future
- Deliver an annual organisational learning program including leadership and management, core skills and strategic priorities



Connect

Improve internal communication

- Establish a leadership engagement program for our executive and senior leaders to directly engage with staff across DHA
- Ensure clear and consistent messaging regarding DHA's current priorities and future directions
- Provide channels and opportunities for greater employee input on operational and organisational matters
- Enable team leaders to access resources that allow them to effectively cascade information down to their teams